

## **Agenda**

- Business update
- Financial development
- Way forward
- · Q&A







## **Highlights 2023**

Improved adjusted operating result EUR 80.0 (79.8) million

Strengthened financial position

Updated strategies and financial targets for both divisions

**Group's climate target** submitted to the Science Based Targets initiative: **-42% by 2030** vs. 2022

Strategic assessment to crystallise shareholder value by refocusing the Group's business on Lindex

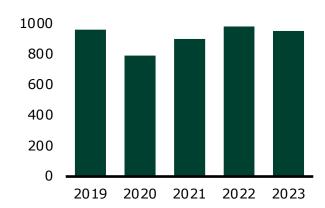
Stockmann plc's restructuring programme proceeded

# 2023: Adjusted operating result improved, record year for Lindex profitability

#### **Revenue EUR 951.7 (981.7) million**

- Lindex division: EUR 633.1 (661.1) million, in local currencies +2.7%
  - In local currencies, sales grew in all main markets, both physical and digital channels
- Stockmann division: EUR 318.5 (320.6) million
  - Impacted by the reduced size of the Stockmann Itis department store

#### **REVENUE**



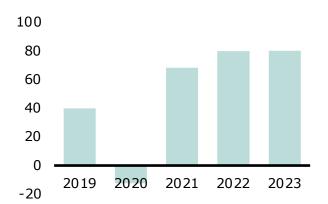
2023: EUR 951.7 mill.

+1.6% in local currencies

#### Adjusted operating result EUR 80.0 (79.8) million

- Lindex division: EUR 90.3 (90.0) million,
   in local currencies +6.3% meaning EUR +5.7 million
  - Improved by stronger sales and gross margin
- Stockmann division: EUR -6.3 (-5.4) million
  - Negative impacts of lower sales and gross margins and of higher depreciations for leases
  - Positive impact due to significantly lower operating costs
  - Improved result during the second half of the year
  - Free cash flow strengthened significantly

#### **ADJUSTED OPERATING RESULT**

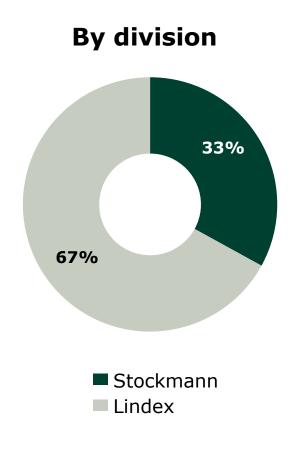


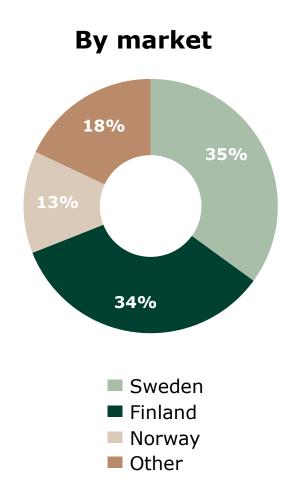
2023: EUR 80.0 mill.

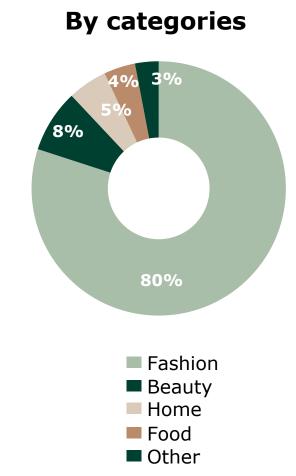
Significant improvement in local currencies



# Fashion accounts for 80% of the Group's revenue Revenue split 2023 in EUR









## **Lindex division**

#### Full year 2023

- Record in profitability and good sales growth
   14.3% adjusted operating margin
   2.7% sales growth in local currencies
- Outperformed market growth, where sales increased both in physical and digital channels in all main markets, with lingerie the best performing category
- Expansion with new partners, in existing and new markets
- Holistic product offering within Female Engineering®
- Major ongoing digital investments and good progress in sustainability transformation

#### Q4

- Continued growth in new and active customers reaching over 6 million registered customers
- Further steps toward a more circular assortment
- 20 years of commitment to Pink Ribbon campaign supporting cancer research



## **Stockmann division**

#### **Full year**

- Stronger focus on prioritising strategic must win areas to build a foundation for profitability and future growth
- Improved result during the second half of the year
- Successful cost-saving actions of EUR 7.7 million
- Significant improvement in free cash flow
- Further elevated offering with focus on premium and luxury
- Growth in the number of active loyal customers;
   share of revenue as well as average purchase
   from active customers increased

#### Q4

- RFID rollout improved stock accuracy and process efficiency
- Expanding new revenue streams

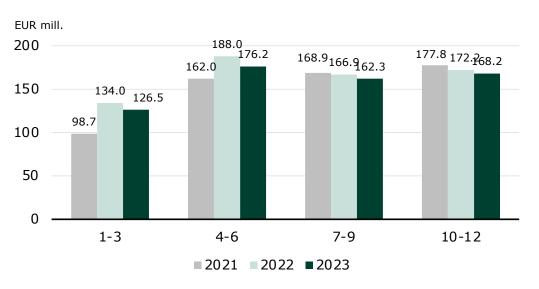




9.2.2024

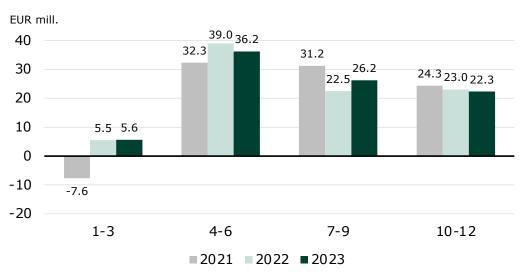
## **Lindex division – Development in Q1–Q4 2023**

#### **QUARTERLY REVENUE**



#### **QUARTERLY OPERATING RESULT**

Adjusted



## **Revenue** EUR 168.2 (172.2) million

- Revenue up by 2.8% in local currencies, down by 2.3% in EUR
- Sales increase in local currencies: physical 3.2%, digital 2.5%, all main markets
- Digital sales share: 18.6% (18.6)

#### Adjusted operating result EUR 22.3 (23.0) million

- Gross margin increased to 65.5% (64.8)
- Operating costs increased to EUR 71.2 (70.4) million

### **Q1–Q4 Revenue** EUR 633.1 (661.1) million

9.2.2024

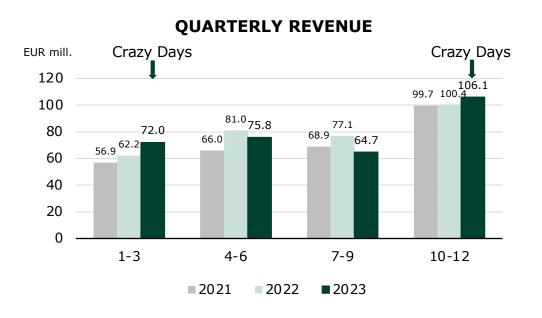
- Revenue up by 2.7% in local currencies, down by 4.2% in EUR
- Sales increase in local currencies: physical 2.2%, digital 4.3%, all main markets
- Digital sales share: 19.0% (18.5)

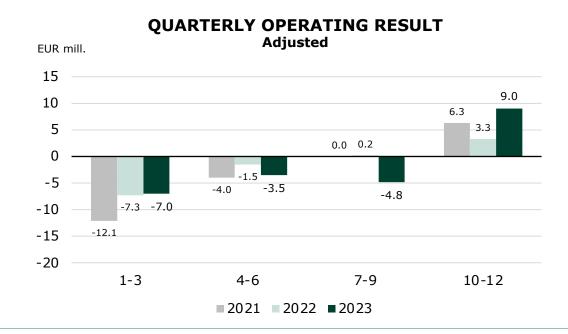
**Adjusted operating result** EUR 90.3 (90.0) million

Gross margin increased to 65.4% (64.1) Operating costs decreased to EUR 253.6 (260.1) million



## Stockmann division – Development in Q1-Q4 2023





#### **Q4 Revenue** EUR 106.1 (100.4) million

- Revenue up by 5.7% due to the Crazy Days campaign timing
- Digital sales share: 15.3% (14.7)

#### Adjusted operating result EUR 9.0 (3.3) million

- Gross margin remained at 44.8% (44.8)
- Operating costs decreased to EUR 33.1 (36.0) million

## **Q1–Q4 Revenue** EUR 318.5 (320.6) million

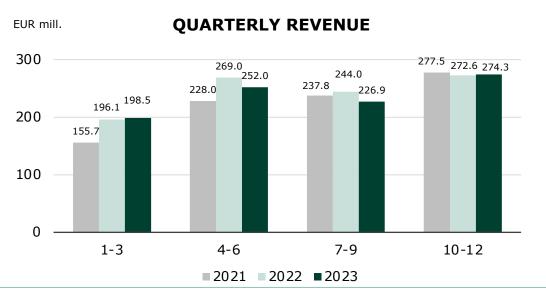
- Decreased by -0.6% due to the reduced store area of the Itis department store
- Digital sales share: 12.4% (12.6)

#### **Adjusted operating result** EUR -6.3 (-5.4) million

- Gross margin decreased to 43.9% (45.1)
- Operating costs decreased to EUR 119.5 (143.1) million
- Q3/2022 included EUR 15.9 million provision related to the LähiTapiola Keskustakiinteistöt Ky arbitration decision



## **Stockmann Group – Development in Q1–Q4 2023**





## **Q4 Revenue** EUR 274.3 (272.6) million

- Up by 3.9% in local currencies
- Up by 0.6% in EUR

#### Adjusted operating result EUR 30.2 (26.1) million

- Lindex division EUR 22.3 (23.0) million
- Stockmann division EUR 9.0 (3.3) million
- Stockmann Group costs EUR -1.0 (-0.1) million

#### Operating result EUR 28.9 (24.6) million

### **Q1-Q4** Revenue EUR 951.7 (981.7) million

- Up by 1.6% in local currencies
- Down by 3.1% in EUR

#### Adjusted operating result EUR 80.0 (79.8) million

- Lindex division EUR 90.3 (90.0) million
- Stockmann division EUR -6.3 (-5.4) million
- Stockmann group costs EUR -4.0 (-4.8) million

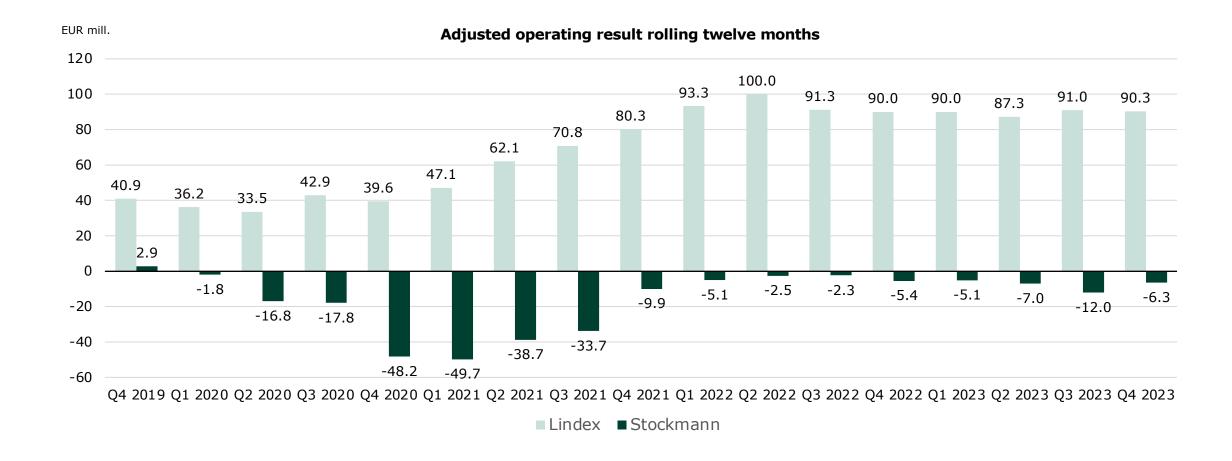
#### Operating result EUR 76.5 (154.9) million

 Comparison year included a capital gain from sale of Helsinki & Riga real estate EUR +95.4 million, and provision for LähiTapiola EUR -15.9 million



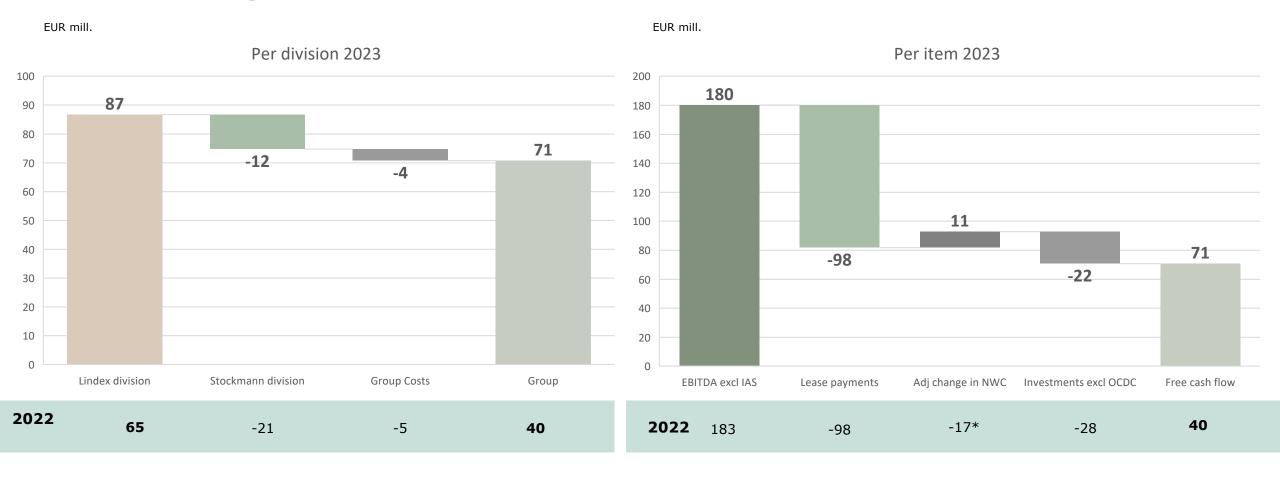
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## **Profitability levels of the divisions**





## Operating free cash flow (excluding OCDC investment)



- CAPEX Lindex Omnichannel distribution centre: EUR 43.3 in 2023 (EUR 5.5 million in Q4 2023, and EUR 82.0 million since starting)
- CAPEX Omnichannel distribution centre going forward 2024: EUR 25 million, 2025: EUR 3 million
- Inventories decreased EUR 162.9 (174.2) million



## Improved financial position – positive net debt

Cash

**EUR 137.5 mill.** 

(167.9)

Interest-bearing liabilities (excl. IFRS)
Bond

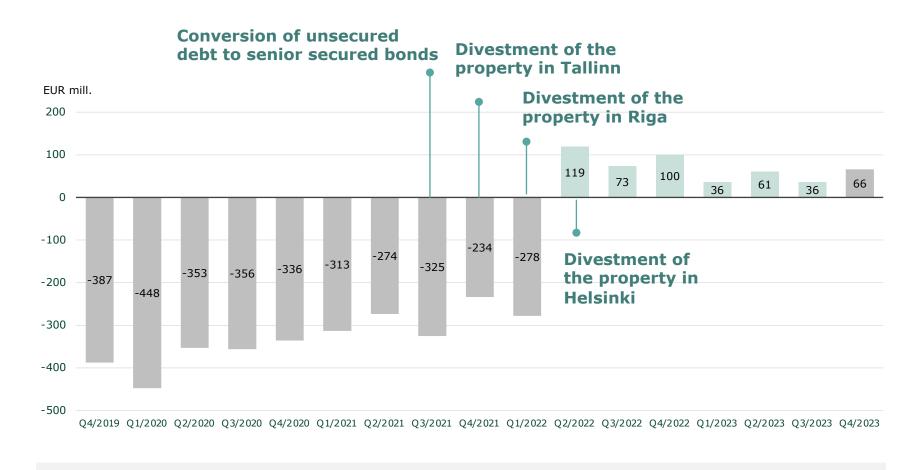
**EUR 71.9 mill.** 

(67.5)

Lease liabilities (IFRS)

**EUR 587.2 mill.** 

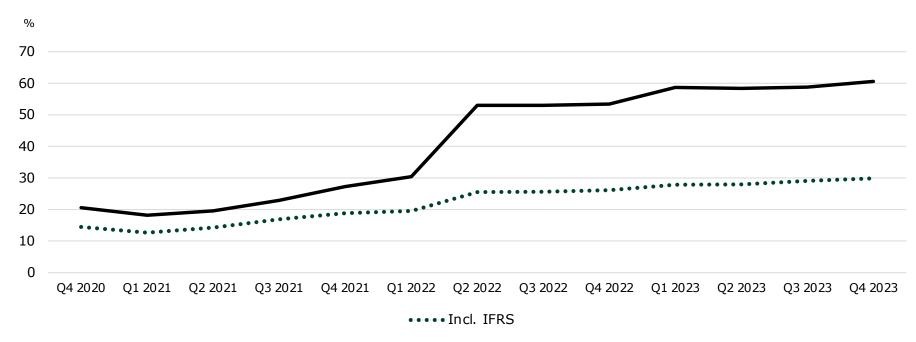
(554.8)



Revolving Credit Facility of EUR 40 million signed in Q3 2023



## **Equity ratio further improved: +60.6% excl IFRS**



|  |           | 31.12.2023 | 31.12.2022 |
|--|-----------|------------|------------|
| Equity   | EUR mill. | 391.5      | 335.6      |
| IFRS 16 Lease liabilities                        | EUR mill. | 587.2      | 554.8      |
| Balance sheet total                              | EUR mill. | 1 310.2    | 1 282.9    |
| Equity ratio                                     | %         | 29.9       | 26.2       |
| Equity ratio excluding IFRS 16 lease liabilities | %         | 60.6       | 53.4       |



# Lindex division's progress on financial targets

| Target   | 2023 | 2022 |
|--|------|------|
| 3–5% annual local currency revenue growth in the midterm and reaching an annual revenue of SEK 10 billion by 2030, % | 2.7  | 10.9 |
| 30% digital share of revenue in the mid-term, %  | 19.0 | 18.5 |
| 15% adjusted operating margin in the long-term, %  | 14.3 | 13.6 |



# Stockmann division's progress on financial targets

| Target  | 2023  | 2022  |
|---|-------|-------|
| Revenue growth in line with market* growth in the mid-term, % | -0.6  | 10.0  |
| Reaching a positive free cash flow in the mid-term, EUR mill. | -12.0 | -20.9 |
| 5% adjusted operating margin in the mid-term, %               | -2.0  | -1.7  |



<sup>\*</sup> Stockmann addressable market in Finland, Latvia and Estonia, comprising of fashion, beauty and home categories

<sup>•</sup> Market growth in 2023: 2.7%

<sup>•</sup> Market growth in 2022: 7.0%

## Financial highlights 2023

## LINDEX

Record-breaking EUR 90.3 mill. adj. operating result and 14.3% adj. operating margin

**Continued strong growth** in local currencies STOCKMANN

Significant improvement in free cash flow

Successful cost savings of EUR 7.7 mill.

**Stockmann Group** 

Strengthened financial position

Improved equity ratio

## Way forward



## Lindex division: Clear strategy for value creation



**Accelerate growth** 

**Transform to a sustainable business** 

Decouple cost from growth

## **Lindex division**

## - 2024, a year of important launches

- Launch new omnichannel distribution centre
- Continue **implement digital store program** 
  - Roll out new POS and RFID in all stores
- Scale up e-commerce and marketplaces and grow with new sales channels
- Digitalise our supply chain
  - Increased flexibility and reduced lead times with focus on supplier collaboration and 3D design
- Proceed our sustainability transformation
  - Launch climate roadmap for science-based targets
  - Increase circular assortment through design and material transformation
  - Launch WE Women programme in China





**Elevate offering** 

**Grow and leverage loyal customer base** 

**Ensure seamless omnichannel experience** 

+ Improve further operational efficiency

+ Expand revenue horizons

## **Stockmann division**

- regaining profitability in 2024
- Elevate the unique omnichannel offering by adding focus on luxury and premium brands
- Leverage loyal customer base by personalising offering and communications
- Continue focus on cost efficiency
- Invest in digitalisation to improve customer satisfaction and process efficiency
  - RFID rollout continues
- The Crazy Days campaign timing will impact the division's performance between the quarters in 2024
- Spring Crazy Days in Q2 (2023: Q1–Q2)
- Autumn Crazy Days in Q4 (2023: Q4)



## **Market Outlook for 2024**

The market environment in 2024 is expected to remain challenging. The macroeconomic situation in Europe remains uncertain due to the continuing geopolitical instability.

High interest rates and inflation are holding back economic growth and the retail sector may be affected by lower consumer demand.

Forecasts are indicating a stagnant GDP (Gross Domestic Product) development or slow growth in the company's key markets.

Inflation is forecasted to continue declining from high to targeted levels. The situation may vary between the Group's markets.

Disruptions in supply chains and international logistics during the year cannot be excluded either.

## **Guidance for 2024**

In 2024, the Stockmann Group expects its revenue to increase by 1-3% in local currencies compared to 2023.

The Group's adjusted operating result is estimated to be EUR 70-90 million.

Foreign exchange rate fluctuations may have a significant effect on the adjusted operating result.

